



Hagerty Health

Supporting over 100 hospitals, healthcare systems, and public health agencies nationwide as they recover from the COVID-19 pandemic and prepare for future public health emergencies.

WHO IS HAGERTY?


Hagerty Consulting, Inc. (Hagerty) is a full-service consulting firm that helps clients prepare for, respond to, and recover from disasters.

Hagerty has supported local, tribal, state, government and private sector clients through every major disaster since 2001.

We blend exceptional management consulting skills with the industry's deepest programmatic expertise to produce innovative strategies and results for our clients.

We have highly qualified and expert professionals all over the nation and United States (US) territories.

Visit Us on the Web:

 /company/52065

 hagertyconsulting.com

OUR EXPERTISE

In the face of disaster, Hagerty helps healthcare organizations increase their operational resilience while also better preparing them for the next crisis they may face. During the COVID-19 pandemic, the Hagerty Team:

- Supported 95+ COVID-19 pandemic response missions across 25 states.
- Deployed 750+ professionals in support of pandemic operations.
- Managed teams ranging from five professionals to 100+ responders, program managers, and cost recovery experts.

Our vast experience in health programs allows us to support clients throughout all phases of the emergency management lifecycle:

RESILIENCY & MITIGATION

- Hazard Vulnerability Assessments (HVAs)
- Risk and regulatory gap assessments
- Mitigation grant identification and application

PREPAREDNESS

- After Action Reports (AARs)
- Emergency Operations Plan (EOP) development and enhancement
- Virtual and in-person planning, training, and exercise development
- Crisis communications plan development

RESPONSE

- Emergency Operations Center (EOC) staff augmentation
- Alternate Care Site (ACS) planning and management
- Hospital Incident Command System (HICS) technical expertise and training

RECOVERY FUNDING

- Conduct needs assessments to inform project scoping and development
- Project scoping and development optimizing various federal funding sources
- Grant administration, compliance, and monitoring

COVID-19: FINANCIAL RELIEF

To date, Hagerty has developed and managed over \$50 Billion of federal funding program grants. These include:

\$31+ Billion in the Federal Emergency Management Agency's (FEMA) Public Assistance (PA)

\$13+ Billion in American Rescue Plan Act (ARPA)

\$4+ Billion in Coronavirus Aid, Relief, and Economic Security Act (CARES)

\$6.5+ Billion in Other Federal Grants, including the Department of Health and Human Services (HHS), the Department of Education (DOE), the Internal Revenue Service (IRS), and others



Hurricane Sandy:

Managed over **\$1.9 Billion** in federal funding grants, including FEMA PA Category B.



Hurricane Michael and COVID-19 Relief:

Secured **\$2.9 Million** in Community Disaster Loans (CDL) and over **\$13 Million** in FEMA PA to replace hospital infrastructure.



COVID-19 Relief:

Secured **\$113 Million** in FEMA PA Category B.

CASE STUDIES

PREPARING FOR THE FUTURE: PANDEMIC RESPONSE AAR

Throughout the COVID-19 pandemic, Hagerty supported a large hospital system in St. Louis, Missouri. During the pandemic response, Hagerty team identified specific focus areas for improvement: public information and emergency communications; resource and inventory management; regional interoperability and information sharing; incident command and emergency operations; patient surge readiness; labor pool and staffing; decedent affairs; and technology integration. Hagerty led the hospital's AAR effort, supplemented by a team of internal hospital staff, to establish a methodology to collect observations from hospital staff throughout the event. This joint effort yielded comprehensive strengths and areas for improvement that empowered the hospital's Incident Management Team (IMT) to immediately address these challenges to improve response operations.

INCREASING RESILIENCE: RISK & GAP ASSESSMENT

A major healthcare system in Rhode Island engaged Hagerty Consulting to conduct a Risk and Gap Assessment following their response to the first wave of COVID-19. Hagerty worked with the client to evaluate compliance of their emergency management program with the standards and provisions established in The Joint Commission (TJC) Emergency Management Chapter with a crosswalk of the Centers for Medicare and Medicaid Services (CMS) Appendix. Local, state and regional best practices were also incorporated into the assessment. Hagerty Consultants also conducted an HVA, satisfying annual reporting requirements and helping proactively identify future risks and mitigation strategies.

SURGING SUPPORT: STATEWIDE RESPONSE OPERATIONS

Starting in July 2020, Hagerty deployed over 100 emergency management professionals to support a State's HHS, Department of Public Health (DPH), and the Emergency Medical Services Authority (EMSA). Focusing exclusively on the COVID-19 Response, our team was able to integrate into: the existing response infrastructure; clinical intervention support at hospitals; awareness and prevention campaigns; recruitment and deployment of thousands of medical staff; delivery of reports to the State's HHS Secretary and Governor; and support vaccine administration to millions of residents statewide. With Hagerty's support, the State has been able to maintain a resilient healthcare system throughout COVID-19 surges and to provide effective, equitable treatment to its most vulnerable patients.

To learn more about Hagerty's work and capabilities, contact:



Jeff Bokser
Vice President of Healthcare
Jeff.Bokser@hagertyconsulting.com